

## Appendix 1

### The web-application 7 item questionnaire on the access to real-world healthcare services

Question 1: Where do you live?



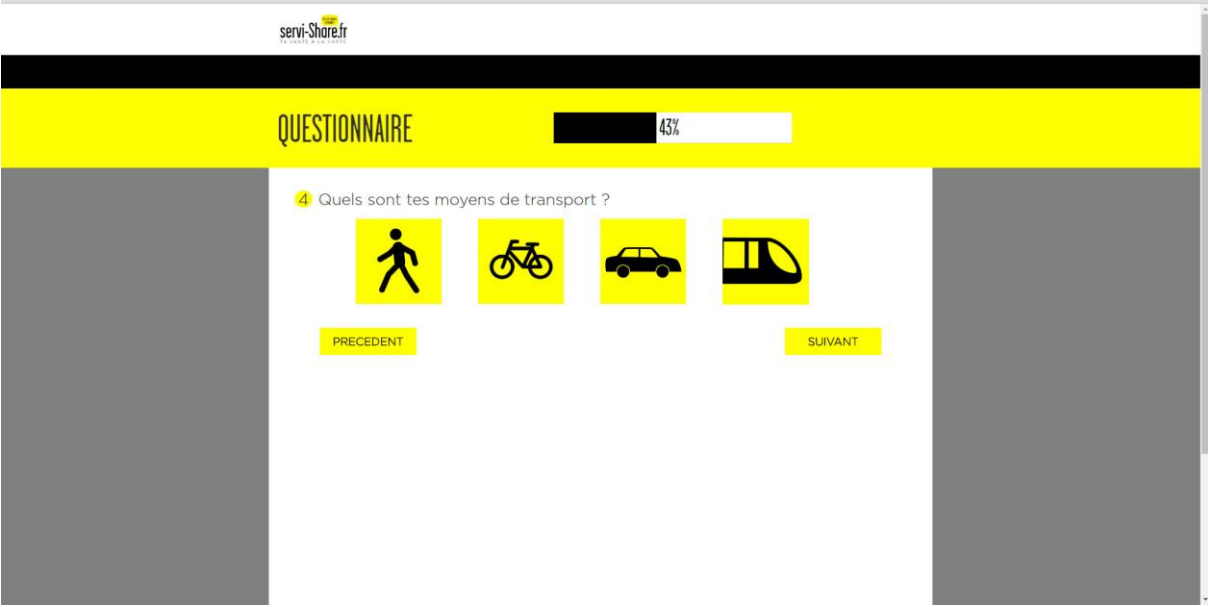
Question 2: Where do you study?



Question 3: How long have you been living in the Bordeaux area?



Question 4: Which are your means of transport?



Question 5: Which type of healthcare services are you looking for?

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QUESTIONNAIRE 57%

5) Quels types de services médicaux recherches-tu ?

- MST/ IST/ VIH
- Aide administrative/ Accès aux droits
- Gynécologie/Contraception/ IVG
- Nutrition/ Diététique
- Stress/déprime/coup de fatigue
- Alcool/ Tabac/ Drogue
- Médecine générale
- Dentaire
- Médecine spécialisée / Paramédical
- Vaccins
- Bilans de santé / Examens complémentaires
- Urgence/Aide aux victimes

PRECEDENT SUIVANT

Question 6: Which are your criteria to choose a healthcare service?

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QUESTIONNAIRE 71%

6) Quels sont tes critères pour choisir un service de santé ?

- Le coût (gratuit ou pas cher)
- La proximité
- La confiance (médecin recommandé)
- La rapidité (pour avoir un RDV)

PRECEDENT SUIVANT

Question 7: Do you know any fee-for-free healthcare service in the Bordeaux area?

The screenshot shows a web browser window with the URL 'servi-share.fr'. The page has a yellow header bar with the word 'QUESTIONNAIRE' on the left and a progress indicator '86%' on the right. The main content area is white and contains a question numbered '7'. The question text is 'Connais-tu des services de santé gratuits ou sans avance de frais sur Bordeaux Métropole ?'. Below the question are two radio button options: 'Oui' and 'Non'. At the bottom of the question area, there are two yellow buttons: 'PRECEDENT' on the left and 'SUIVANT' on the right. The page is framed by a grey border.

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QUESTIONNAIRE 86%

7 Connais-tu des services de santé gratuits ou sans avance de frais sur Bordeaux Métropole ?

Oui

Non

PRECEDENT SUIVANT